

## **Appendix J: Public Comments and Public Notices**

## CAPER Pubic Hearing Comments on May 11, 2017

**Ms. Paula Burns**

**Organization: Harris County Housing Authority**

**Comment: Are the RIDES Program funds being 100% used? Many of our residents do not know about the services.**

In PY2016, the RIDES program expended \$1,871,762 for services and provided over 85,764 demand response trips. RIDES is a great option for people for whom public transportation is either unavailable or inaccessible — helping eligible residents make doctor's appointments, do grocery shopping or otherwise just get around and remain independent. In addition, RIDES is a curb-to-curb subsidized program that allows eligible customers and participating agencies to purchase transportation services at a significant discount. The customer/agency pays 50% of the total trip cost.

Each customer may select from two levels of service:

Shared Ride This non-metered program in which passengers share rides with other passengers requires advance reservations. Of the two, this is the most economical for trips over 12 miles. The cost is based on the mileage distance from the point of pick-up to the destination. The price will range from \$6.00 to \$42.00, with the customer paying only 50% of this cost. Trips must be booked a minimum of 24 hours in advance.

Taxi Service The cost of this metered same-day service is based on the rate of the meter fare box. Customers may take a one-way trip with a maximum up to \$48.00 – the customer pays 50% of the trip cost. With this service, rides are dispatched on the same day as the request. Trips can be booked 90 minutes in advance.

Our Housing Community and Resource Center (HCRC) is an information clearinghouse for those interested in the many programs that CSD offers. I will provide your contact information to the HCRC manager and she will contact you to set up presentations for your seniors at your properties.

**PUBLIC NOTICE**  
**May 8, 2017**

**Request for Comments and Announcement of Public Hearing**  
**Harris County Program Year (PY) 2016**  
**Consolidated Annual Performance and Evaluation Report**

The PY 2016 Consolidated Annual Performance and Evaluation Report (CAPER) will be available for public review at the Harris County Community Services Department (HCCSD) from May 9-23, 2017 and on our website at [http://www.csd.hctx.net/pr\\_caper.aspx](http://www.csd.hctx.net/pr_caper.aspx). The PY 2016 CAPER includes an annual assessment of the Community Development Block Grant (CDBG), HOME Investment Partnerships (HOME), and Emergency Solutions Grant (ESG) programs and describes the County's assessment of its annual performance in meeting its 2013-2018 Consolidated Plan priorities and objectives. Furthermore, the CAPER discusses the actions or changes the County contemplates as a result of its annual performance.

**Public Hearing**

Harris County invites all citizens to provide input regarding the PY 2016 CAPER. A public hearing will be held Thursday, May 11, 2017 at 10:00 a.m. at the Harris County Community Services Department (HCCSD) office, 8410 Lantern Point Drive, Houston, Texas, 77054. HCCSD will provide for reasonable accommodations for persons needing special accommodations and for persons with Limited English Proficiency (LEP). The public hearing will be conducted in English; however, Spanish and sign language interpreters can be available upon request. Requests should be received by HCCSD staff 48 hours prior to the public hearing. For more information, please call Janeen Spates at (713) 578-2000 for assistance.

**Public Comment**

The PY 2016 CAPER will be available for viewing from 8 a.m. to 5 p.m. at the HCCSD office and will be posted on our website at [http://www.csd.hctx.net/pr\\_caper.aspx](http://www.csd.hctx.net/pr_caper.aspx). Please submit all questions or comments by May 23, 2017, 5:00 p.m. to: Janeen Spates, Planning Manager, Harris County Community Services Department, 8410 Lantern Point Drive, Houston, Texas, 77054, (713) 578-2000.

**AVISO PÚBLICO**  
**Mayo 8, 2017**

**Solicitud de Comentarios y Anuncio de Audiencia Pública**  
**Programa al Año 2016 (PY2016) del Condado de Harris**  
**Desempeño Anual Consolidado e Informe de Evaluación**

El Desempeño Consolidado Anual e Informe de Evaluación (CAPER) del año 2016 (PY2016) estará disponible a partir del 9 de Mayo al 23 de Mayo 2017 para revisión pública en el Departamento de Servicios Comunitarios del Condado de Harris (HCCSD) y en nuestra página web [http://www.csd.hctx.net/pr\\_caper.aspx](http://www.csd.hctx.net/pr_caper.aspx). El CAPER PY2016 incluye una evaluación anual de los programas de Subvención para el Desarrollo de la Comunidad (CDBG), Sociedades de Inversión (HOME) y Soluciones de Emergencia para Programas de Subvención (ESG) y describe el desempeño anual del Condado evaluando los objetivos y prioridades de acuerdo con el Plan Consolidado del 2013-2018. Además, CAPER analiza acciones o cambios que el Condado contempla como resultado del desempeño anual.

**Audiencia Pública**

El Condado de Harris invita a todos los ciudadanos a comentar sobre el CAPER PY2016. Se realizará una audiencia pública el Jueves, 11 de Mayo 2017 a las 10:00 a.m. en la oficina del Departamento de Servicios Comunitarios del Condado de Harris (HCCSD), 8410 Lantern Point Drive, Houston, Texas, 77054. HCCSD proveerá acomodaciones razonables para personas con adaptaciones especiales y/o con conocimientos limitados del idioma Inglés (LEP). La audiencia pública se llevará a cabo en Inglés, sin embargo, interpretes en lenguaje de señas y Español pueden estar disponible bajo petición. Las solicitudes deben ser recibidas por el personal del Departamento HCCSD 48 horas antes de la audiencia pública. Para obtener más información o ayuda, por favor de llamar a Janeen Spates al (713) 578-2000.

**Comentario Público**

El CAPER PY2016 estará disponible de 8:00 a.m. a 5:00 p.m. en la oficina de HCCSD y se publicará en nuestra página web [http://www.csd.hctx.net/pr\\_caper.aspx](http://www.csd.hctx.net/pr_caper.aspx). Por favor de presentar todas las preguntas o comentarios antes del 23 de Mayo 2017, 5:00 p.m. a: Janeen Spates, Gerente de Planificación, Departamento de Servicios Comunitarios del Condado de Harris, 8410 Lantern Point Drive, Houston, Texas, 77054, (713) 578-2000.