

Appendix L: ESG CAPER eCart



PY2016
ESG-CAPER-Reportir

Attachment #1

Attached please find the Harris County Community Services Department (HCCSD) 2016 CAPER ESG eCart submittal. The eCart submittal contains 6 CSV files from the following providers:

1. Houston Area Women Center (DV)
2. Coalition for the Homeless (Beacon)
3. Salvation Army Houston RRH
4. HCCSD RRH Program
5. Covenant House Texas Street Outreach Program
6. The Bridge Over Troubled Waters (DV)

The CSV file for The Covenant House of Texas Street Outreach Program was only able to export 440 persons out of 625 persons that they reported services for. The Covenant House has been working with the HMIS Administrator to resolve the export problem. The HMIS Administrator confirmed that the problem was a software system error and submitted a ticket to Eccovia the HMIS contract company and was waiting for a resolution. As of May 24, 2017, the ticket with Eccovia is still open and the problem has not been resolved.